

Your booking form is emailed to your closest certifier

Certifier will contact you to discuss what sort of assessment is required for your property. This can include:

- Compliance report
- Installation of one smoke alarm (if required)
- Quote for any remedial work to meet compliance requirements
- Recommendations to future proof the property against potential changes to regulations and other costs such as ongoing maintenance

In most cases the first assessment will cost no more than \$150

Certifier assesses the property

Property requires work to be compliant with regulations

Retrofit work is carried out - note that the certifier may need to come back to ensure work has made the house compliant. This may incur a further assessment fee

Property is assessed to be compliant with regulations. Certificate of Compliance is issued to Landlord. This will also include advice for how tenant behaviour can impact performance of the house